



COUNTY OF ERIE
DIVISION OF PURCHASE
MEMORANDUM

TO: ALL REQUISITIONERS

FROM: Lorraine M. Kolb, Buyer

DATE: 03-12-09

SUBJECT: **“MAINTENANCE SERVICE ON FACSIMILE MACHINES” BID 290058-005**



The Division of Purchase has awarded the bid for Maintenance Service on Facsimile Machines for the period of 4-1-09 through 3-31-10.

Bid No.	290058-005
Effective Dates:	April 1, 2009 through March 31, 2010
Vendor:	Custom Computer International Inc. 44 Berehaven Drive Amherst NY 14228-1834
Contact Person:	Shannon Skibinski, President 716-691-9517
Vendor Number:	115076
Service:	As Required
Commodity No.:	940
Purchase Group:	005
Pricing:	See Attached

If you have any questions, please feel free to contact me at 858-6340.

Lmk

MAINTENANCE SERVICE ON FACSIMILE MACHINES

BID 290058-005

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S P E C I F I C A T I O N S

**MAINTENANCE FOR FACSIMILE MACHINES
FOR THE PERIOD OF APRIL 1, 2009 – MARCH 31, 2010**

1. This bid shall provide for the maintenance of facsimile machines in all Erie County departments. The quantities listed are estimates only. The County will not be held liable for the actual number of machines placed on maintenance agreements.
2. The successful bidder must provide the following:

Standard on-site coverage including all parts, all labor, all travel time, and related expenses. Unlimited calls for service. Loaner equipment is to be provided. The successful bidder must maintain an extensive parts inventory.
3. The vendor must provide one inspection per year during the award period.
4. All replacement parts for machines must be genuine manufacturers' parts.
5. This agreement can be utilized by all County departments and may be entered into at any time during the contracted period. Pro-rated contract rates will be allowed. If equipment is broken and needs repair, the vendor will provide a written estimate of repair. If repaired, the equipment may be added and pro-rated to existing contract period. If equipment is coming off of warranty, the equipment may be added and pro-rated to existing contract period.
6. Response time must be within 9 working hours of the department's call. If the machine cannot be repaired on site, the vendor must provide a loaner machine within 9 working hours if requested by the department. The loaner must be in good working order and will remain with the County until the machine is repaired and returned.
7. No additional charges will be allowed on calls for service unless problem is determined to be with the phone line.
8. Award of this contract may be made to the lowest responsible vendor in each Manufacturer's line or to one vendor for all maintenance at the complete discretion of the Erie County Division of Purchase.
9. Exceptions: Bidder to list any parts that are not included in their annual price.

MAINTENANCE SERVICE ON FACSIMILE MACHINES

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CUSTOM COMPUTERS
INTERNATIONAL INC
ANNUAL PRICE

MAKE/MODEL

Terms: Net 30
As Required

CANON

90001 \$72.00 EACH

CFXL-4000 \$44.00 EACH

CFXL 4500 1F \$44.00 EACH

LC-2060P \$72.00 EACH

HEWLETT PACKARD

1020 \$44.00 EACH

1050 \$44.00 EACH

3100 \$72.00 EACH

Laser Jet 3300 \$72.00 EACH

Laser Jet 3330 \$72.00 EACH

Laser Jet 3380 \$72.00 EACH

Office Jet G95 \$44.00 EACH

Office Jet 9130 \$44.00 EACH

KYNCERA-MITA

LDC-870 \$44.00 EACH

LANIER

5635 \$65.00 EACH

MAINTENANCE SERVICE ON FACSIMILE MACHINES

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CUSTOM COMPUTERS
INTERNATIONAL INC
ANNUAL PRICE

MAKE/MODEL

PANASONIC

FP-D250 \$44.00 EACH

FP-D356 \$44.00 EACH

FP-D600 \$44.00 EACH

KX-FL501 \$44.00 EACH

KX-FL511 \$44.00 EACH

KX-FM280 \$44.00 EACH

KX-FP85 \$44.00 EACH

KX-FP200 \$44.00 EACH

UF-312 \$44.00 EACH

UF-315 \$44.00 EACH

UF-321 \$44.00 EACH

UF-322 \$44.00 EACH

UF-550 \$44.00 EACH

UF-890 \$65.00 EACH

UF-895 \$65.00 EACH

UF-8000AUR \$65.00 EACH

PITNEY BOWS

9820 \$65.00 EACH

XEROX

Work Centre M15 \$65.00 EACH

Work Centre PE16 \$65.00 EACH

Work Centre Pro 412 \$65.00 EACH