

Lancaster Senior Citizen Center

Computer Tip No. 02

Installing Programs

If you need to shut down all running programs, there are two methods to use.

The first method is using the Control-Alt-Delete method

To start out, press **Ctrl - Alt - Delete** keys simultaneously

Windows XP will bring up Windows Task Manager dialog box. Select the running programs and click **end task**.

For earlier operating systems, delete all running programs except Explorer and Systray. Try installing again.

If the installation still fails, you have to close ALL running programs

Go to **START => RUN** and type in "**msconfig**" in the Run Utility box

When the **System Configuration Utility** comes up, click on the **Selective Startup** button and uncheck the **Load Startup** button. This will disable all

running programs except those that are necessary in running the computer

Restart the computer so the above changes can take effect, and install your

program. When done, reverse the process. Click on **Normal Startup**, and restart your computer